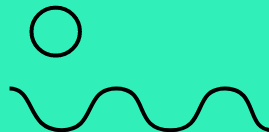


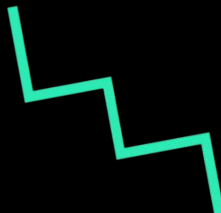
We hear you!

Collecting and processing user feedback, for real!





Context



Hello!!!



I am **Clara**
#proudDesigner

*"Because everybody deserves to see
the beauty around them."*





There are a lot of “UX designers” but...

what is the mysterious U?

#USERS

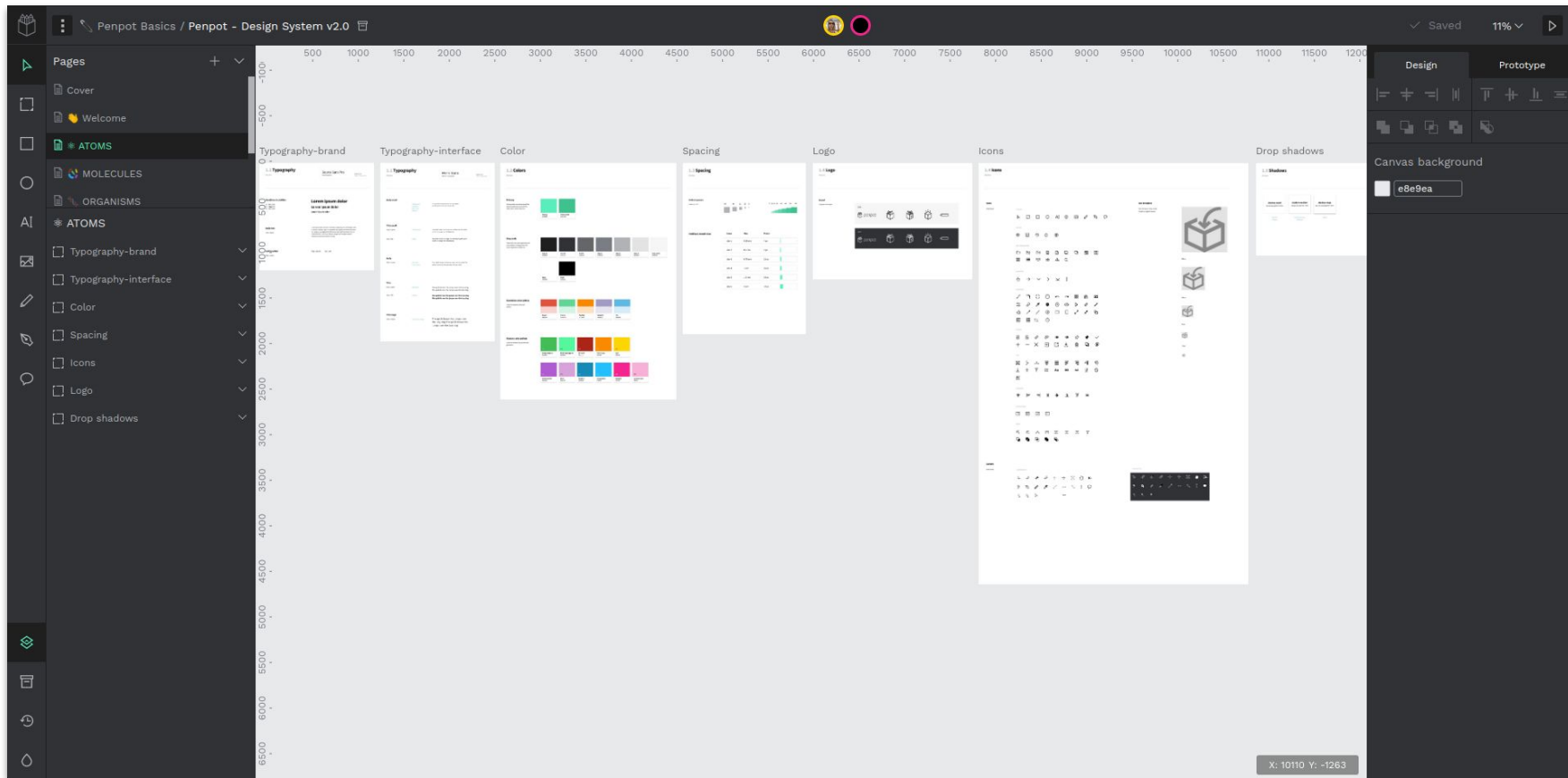
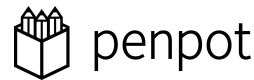




**Many UX practitioners don't talk to users
on a regular basis**



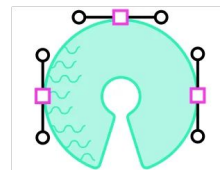
This is Penpot!



What is Penpot



Penpot is the **first Open Source design and prototyping platform** meant for **cross-domain teams**



Open Source



Web standards



Multiplatform



**Multidisciplinary
teams**



topics



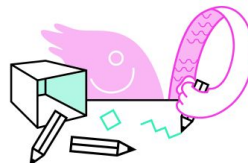
How

we collect user
feedback and
contributions



What kind

of feedback do we
collect/receive



What do we do

with that feedback
and what do we learn



What feedback / contributions we miss

and would like to have

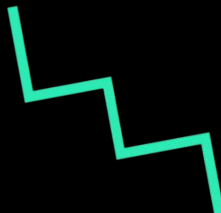




Penpot works as a full support team



How we collect user feedback and contributions



how we collect user feedback and contributions



who contributes



Community
users



Penpot team
users



Taiga team
users



how we collect user feedback and contributions

how community contributes



Contributions through

- reporting **issues**
- posting **feature requests**
- updating **documentation**
- submitting **pull requests or patches**
- and **others!**



how we collect user feedback and contributions

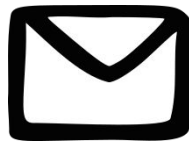


user channels



Tool

Give feedback button

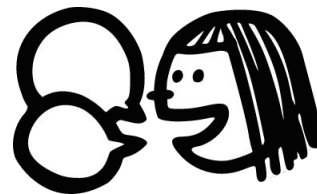


support@penpot.app



Github

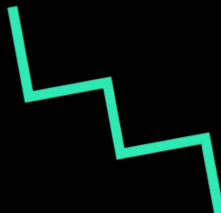
Issues & discussions



Social

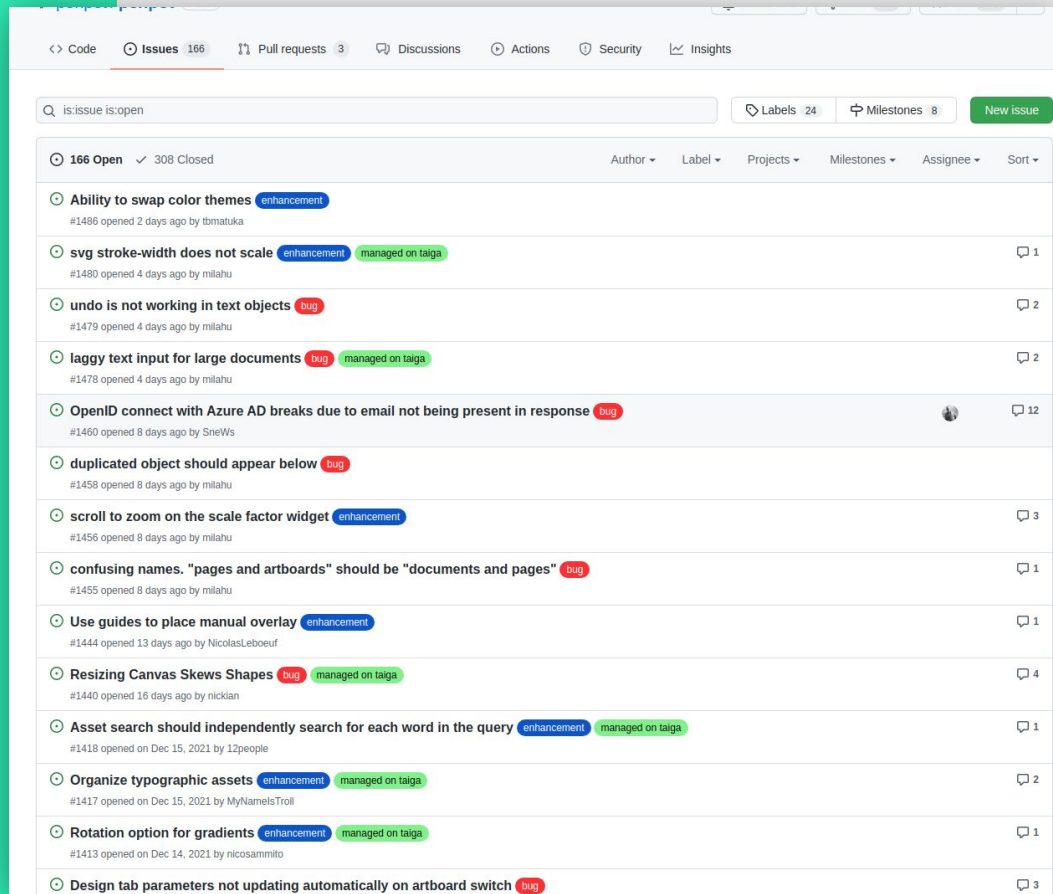


**What kind of
feedback do we
collect / receive**



contributing to penpot reporting bugs



























Bug hunting is not difficult if you know how.



The screenshot displays the GitHub Issues page for the Penpot repository. The navigation bar at the top includes links for Code, Issues (166), Pull requests (3), Discussions, Actions, Security, and Insights. A search bar contains the text "is:issue is:open". To the right of the search bar are filters for Labels (24) and Milestones (8), along with a "New issue" button.

The main content area shows a list of 166 open issues. The issues are sorted by default, with columns for Author, Label, Projects, Milestones, Assignee, and Sort. Each issue entry includes a status icon (a circle with a dot), the issue title, a label (e.g., "enhancement", "bug", "managed on taiga"), the issue number, the opening time, the author, and a comment icon.

Status	Issue Title	Label	Issue Number	Opened	Author	Comments
Open	Ability to swap color themes	enhancement	#1486	2 days ago	ttmatuka	0
Open	svg stroke-width does not scale	enhancement, managed on taiga	#1480	4 days ago	milahu	1
Open	undo is not working in text objects	bug	#1479	4 days ago	milahu	2
Open	laggy text input for large documents	bug, managed on taiga	#1478	4 days ago	milahu	2
Open	OpenID connect with Azure AD breaks due to email not being present in response	bug	#1460	8 days ago	SneWs	12
Open	duplicated object should appear below	bug	#1458	8 days ago	milahu	0
Open	scroll to zoom on the scale factor widget	enhancement	#1456	8 days ago	milahu	3
Open	confusing names. "pages and artboards" should be "documents and pages"	bug	#1455	8 days ago	milahu	1
Open	Use guides to place manual overlay	enhancement	#1444	13 days ago	NicolasLeboeuf	1
Open	Resizing Canvas Skews Shapes	bug, managed on taiga	#1440	16 days ago	nickian	4
Open	Asset search should independently search for each word in the query	enhancement, managed on taiga	#1418	opened on Dec 15, 2021	12people	1
Open	Organize typographic assets	enhancement, managed on taiga	#1417	opened on Dec 15, 2021	MyNameIsTroll	2
Open	Rotation option for gradients	enhancement, managed on taiga	#1413	opened on Dec 14, 2021	nicosammito	1
Open	Design tab parameters not updating automatically on artboard switch	bug				3

Hosted Weblate				
Penpot / frontend				
Languages Info Search Insights Files Tools Manage Share				
Language	Translated	Unfinished	Unfinished words	Un
 Spanish  MPL-2.0	97%	19	95	
 English  MPL-2.0	✓			
 Arabic  MPL-2.0	59%	353	1,065	
 Catalan  MPL-2.0	96%	33	100	
 Chinese (Simplified)  MPL-2.0	77%	193	796	
 Chinese (Traditional)  MPL-2.0	32%	590	1,974	
 Danish  MPL-2.0	12%	759	2,404	
 French  MPL-2.0	79%	174	704	
 German  MPL-2.0	92%	67	305	
 Greek  MPL-2.0	64%	304	1,324	
 Hebrew  MPL-2.0	✓			
 Indonesian  MPL-2.0	6%	810	2,571	
 Norwegian Bokmål  MPL-2.0	19%	697	2,549	

contributing to penpot
translations

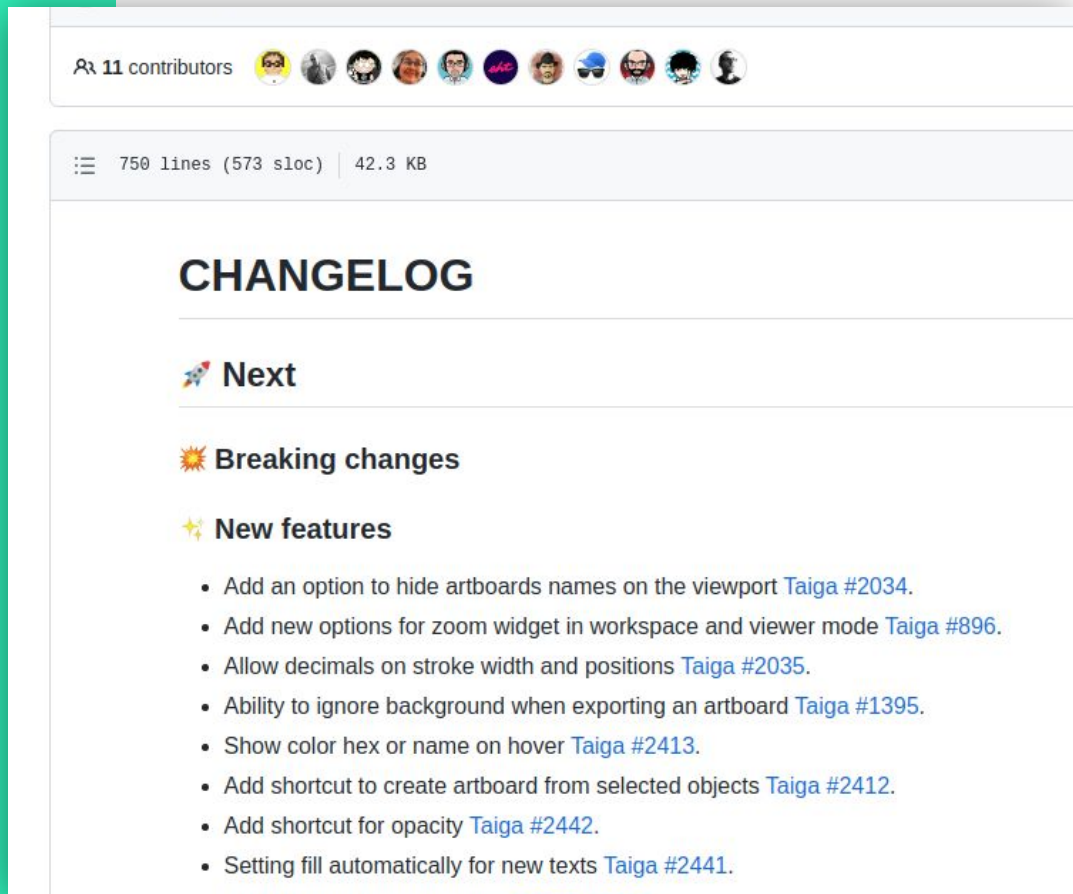
We use Weblate as translation
platform

contributing to penpot core code contributions

The **Technical guide**

Suggest a **change or bug fix**

Implement or start working in a **new feature**



CHANGELOG

Next

Breaking changes

New features

- Add an option to hide artboards names on the viewport [Taiga #2034](#).
- Add new options for zoom widget in workspace and viewer mode [Taiga #896](#).
- Allow decimals on stroke width and positions [Taiga #2035](#).
- Ability to ignore background when exporting an artboard [Taiga #1395](#).
- Show color hex or name on hover [Taiga #2413](#).
- Add shortcut to create artboard from selected objects [Taiga #2412](#).
- Add shortcut for opacity [Taiga #2442](#).
- Setting fill automatically for new texts [Taiga #2441](#).

Libraries & templates

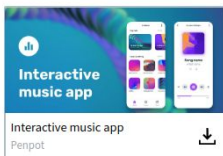
We hope that these files will be useful in your designs and prototypes.
To use them you just have to download and import them into your Penpot projects.

We build this community together ♥

[How to contribute](#)

[More info about import & export files](#)

[How to use a Shared Library](#)

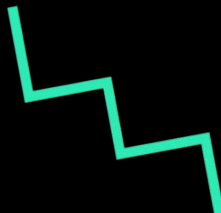


contributing to penpot
design
contributions

Libraries and templates

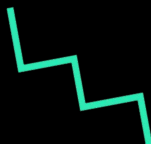


**What do we do
with that feedback**





feedback for... what?



What do we do with that feedback

for what

Improving

Prioritizing

Correcting

Discovering

What do we do with that feedback



for what

discovery

(open feedback)

&

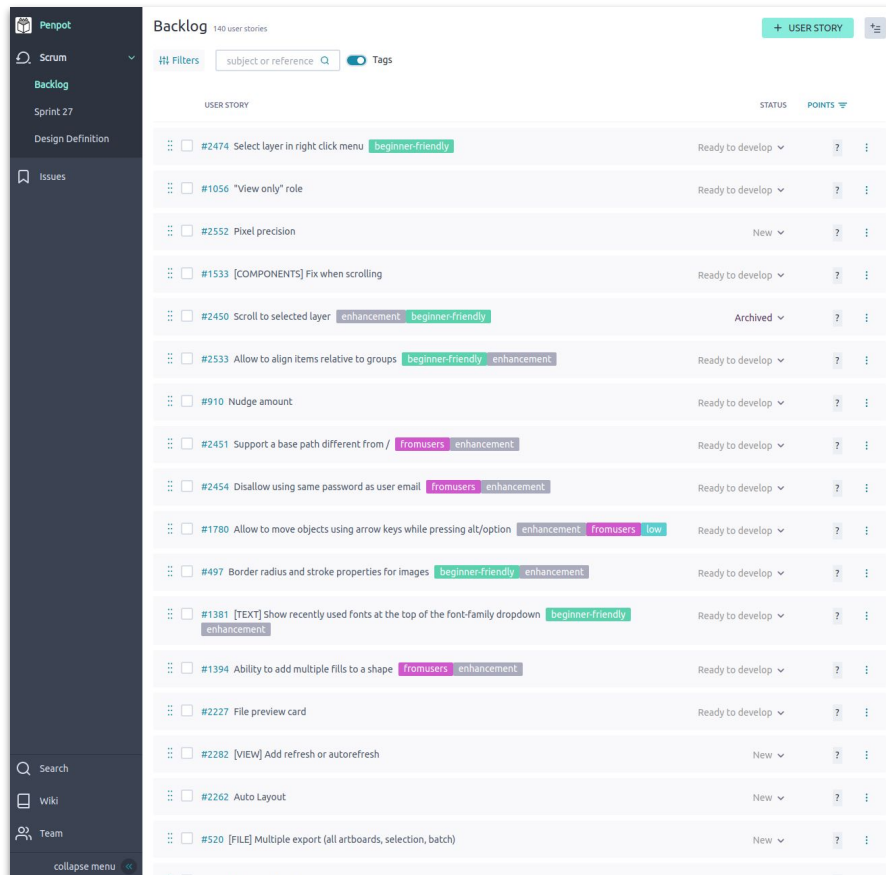
validation

(conducted test)

What do we do with that feedback

how we work

Prioritization, what a nice name you have



we hear you for real!

RTL support


penpot / penpotPublic

PinWatch124▼Fork349Starred6.7k▼

<> CodeIssues167Pull requests6DiscussionsActionsSecurity

Add direction option (RTL support) #542

Closedahangarha opened this issue on Feb 3, 2021 · 7 comments



ahangarha commented on Feb 3, 2021

Is your feature request related to a problem? Please describe.

It would be great to add option to assign direction to elements. Text elements need direction setting for sure but also they can inherit direction from their parent element (let's say page!)

Describe the solution you'd like

Add option of selecting direction!

Describe alternatives you've considered

Actually there is no alternative.


Additional context

If you have no idea about RTL text, maybe you can use the following text:

یک دو سه four

which should look like below text if the direction is set to RTL:

Assignees

niwinz

Labels

enhancementmanaged on taiga

Projects

None yet

Milestone

No milestone

Linked pull requests

Successfully merging a pull request may close this issue.

#1106 RTL support (Direction option)

USER STORY

TASKBOARD

github Xissue XAdd tag +

Created by andrés gonzález fernández03 Feb 2021 13:36

Is your feature request related to a problem? Please describe.

It would be great to add option to assign direction to elements. Text elements need direction setting for sure but also they can inherit direction from their parent element (let's say page!)

Describe the solution you'd like

Add option of selecting direction!

Describe alternatives you've considered

Actually there is no alternative.

Additional context

If you have no idea about RTL text, maybe you can use the following text:

یک دو سه four

which should look like below text if the direction is set to RTL:

CLOSEDDONE

POINTS

Developer?


COMMS?

total points?

ASSIGNED


+ Add assignedAssign to me

WATCHERS

Alonso Torres

+ Add watchersWatch

🕒👤📁🔒🗑️

 Projects

Penpot

Scrum

Backlog

Sprint 27

Design Definition

Issues

#292 Advanced Font management MVP (custom fonts)

CLOSED DONE

POINTS

Developer ?

COMMS ?

total points

ASSIGNED

+ Add assignee

WATCHERS

+ Add watcher

USER STORY

TASKBOARD

Add tag +

Created by andrés gonzález fernández 22 Apr 2020 10:11

Our first implementation of font management is to display Google fonts in a simple combo selector.

To improve the functionality we should consider:

- Ability to search/filter the font list
- Ability to import fonts
- Read/import system fonts (read local fonts can be a pain because user can have corrupted fonts. I think that import is the way to go)
- Ability to use other font services like Adobe Fonts
- Ability to add fonts to projects (to share custom fonts between team members)
- Preferences to choose what to import (google fonts)
- Show the fonts formatted in the list
- Ability to navigate between fonts with arrow keys when selector is closed
- Ability to import icon fonts

Additional mentions on github:


penpot / penpot Public

Pin Watch 124 Fork 349 Starred 6.7k

<> Code Issues 167 Pull requests 6 Discussions Actions Security

Add custom fonts #577

Quin452 started this conversation in Ideas

 Quin452 on Feb 5, 2021

I am so excited for an official release of the app; I'm already a huge fan (in case it wasn't clear on here or Twitter).

I've just been looking through the Typography section, and noticed there is only "local" and Google fonts listed.

Now, as a rule of thumb, I don't rely on externally hosted assets for my projects, so my sites will not use Google Fonts. I generally use Bitter and Quicksand as my "default" font family, as well as FontAwesome as my icon font.

I'm just wondering if there will be an option to upload our own fonts (in case they're not a part of Google Fonts), and/or implement icon fonts like FontAwesome.

((I did a search for "fonts", so I assume no one has asked this yet 🙄))

↑ 2 😊 ❤️ 2





Category

Ideas

Labels

None yet

4 participants



Create issue from discussion

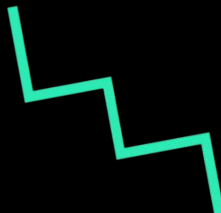
The original post will be copied into a new issue, and the discussion will remain active.

OK, got it!

2 comments · 1 reply

Oldest Newest Top

What we learn from these conversations



What we learn from these conversations



team knowledge

Scattered
knowledge

vs

Concentrated
knowledge

What we learn from these conversations



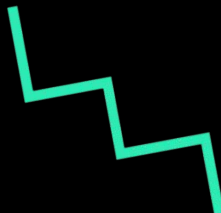
feedback processing

(user) data
driven

vs

(user) data
informed

**What feedback /
contributions we
miss and would
like to have**





Hello challenge! Design contributions!



what we would like to have

design contributions

<> Code Issues 167 Pull requests 6 Discussions Actions Security

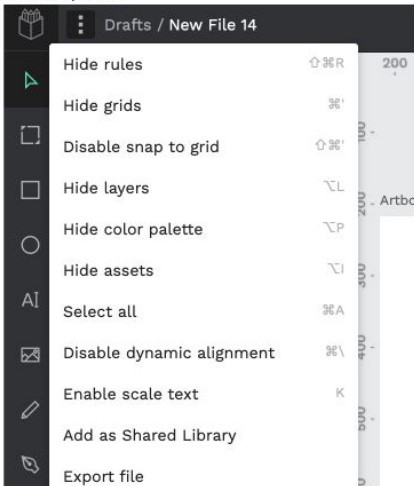
Group project level menu items semantically #1203

Open Veethika opened this issue on Sep 11, 2021 · 3 comments · May be fixed by #1495

Veethika commented on Sep 11, 2021 • edited

Problem

There's no logical or semantic segregation of the menu items under the top left kebab menu dropdown



Assignees

Veethika

Labels

enhancement

Projects

None yet

Milestone

No milestone

Linked pull requests

Successfully merging a pull request may close this issue.

⚡ Divide file menu options in semantic...

Notifications

Subscribe

You're not receiving notifications from this thread.

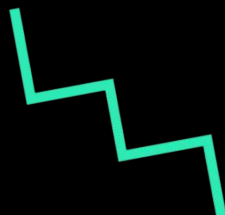


We build this community together <3





THANK YOU!





“Drink water and contribute to penpot <3”

@claragvinola