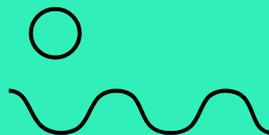


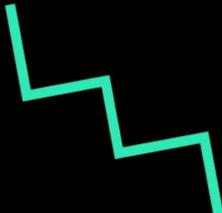
We hear you!

Collecting and processing user feedback, for real!





Context



Hello!!!



I am **Clara**
#proudDesigner

*"Because everybody deserves to see
the beauty around them."*

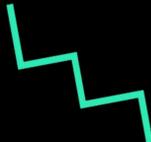




There are a lot of “UX designers” but...

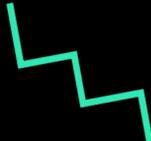
what is the mysterious U?

#USERS





**Many UX practitioners don't talk to users
on a **regular basis****



This is Penpot!



The screenshot displays the Penpot Design System v2.0 interface. The main workspace is a grid with a coordinate system ranging from 0 to 1200 on the x-axis and -100 to 6500 on the y-axis. The design system is organized into several sections:

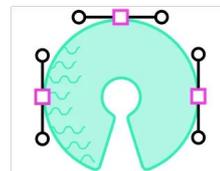
- Typography-brand**: Includes font families like 'Inter' and 'Inter Mono', and styles for 'Text' and 'Text (bold)'. It also features a 'Color' palette with various shades of green, black, and grey.
- Typography-interface**: Lists font weights and sizes for different interface elements.
- Color**: A color palette with various shades of green, black, and grey.
- Spacing**: A grid of spacing values ranging from 4 to 24.
- Logo**: A logo consisting of a stylized 'P' and 'O'.
- Icons**: A grid of icons representing various interface elements.
- Drop shadows**: A grid of drop shadow values ranging from 0 to 12.

The interface includes a left sidebar with a 'Pages' panel showing a list of pages: Cover, Welcome, # ATOMS, MOLECULES, ORGANISMS, and a sub-section for # ATOMS containing Typography-brand, Typography-interface, Color, Spacing, Icons, Logo, and Drop shadows. The right sidebar shows the 'Design' and 'Prototype' modes, a 'Canvas background' section with a color picker set to 'e8e8ea', and a 'Saved' status with a 11% zoom level. The bottom right corner displays the coordinates 'X: 10110 Y: -1263'.

What is Penpot



Penpot is the **first Open Source design and prototyping platform** meant for **cross-domain teams**



Open Source



Web standards



Multiplatform



Multidisciplinary teams



topics



How

we collect user feedback and contributions



What kind

of feedback do we collect/receive



What do we do

with that feedback and what do we learn



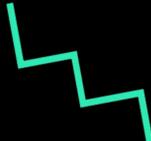
What feedback / contributions we miss

and would like to have



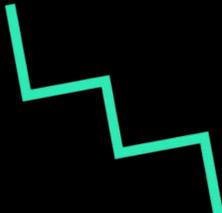


Penpot works as a **full support team**





How we collect user feedback and contributions



how we collect user feedback and contributions



who contributes



Community
users



Penpot team
users



Taiga team
users



how we collect user feedback and contributions

how community contributes



Contributions through

- reporting **issues**
- posting **feature requests**
- updating **documentation**
- submitting **pull requests or patches**
- and **others!**



how we collect user feedback and contributions



user channels



Tool

Give feedback button

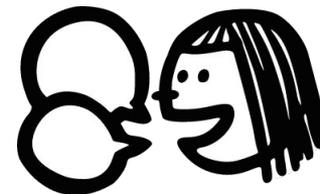


support@penpot.app



Github

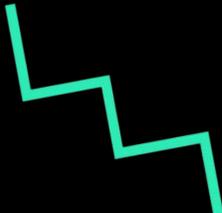
Issues & discussions



Social

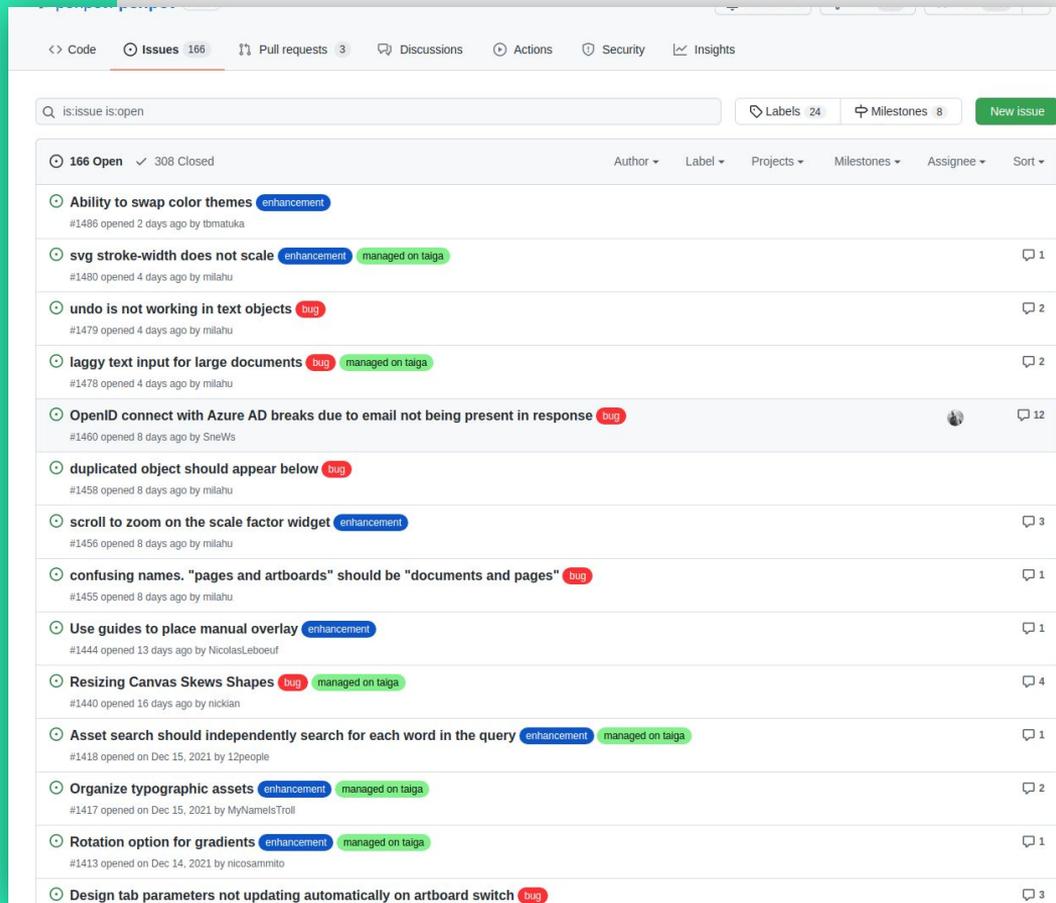


What kind of feedback do we collect / receive



contributing to penpot reporting bugs

Bug hunting is not difficult if you know how.



The screenshot displays the GitHub Issues page for the Penpot repository. The navigation bar at the top includes links for Code, Issues (166), Pull requests (3), Discussions, Actions, Security, and Insights. A search bar contains the query "is:issue is:open". On the right, there are filters for Labels (24) and Milestones (8), along with a "New issue" button.

The main content area shows a list of 166 open issues, with 308 closed issues. The issues are sorted by default. The list includes the following items:

- Ability to swap color themes** (enhancement) #1486 opened 2 days ago by tmatuka
- svg stroke-width does not scale** (enhancement) (managed on taiga) #1480 opened 4 days ago by milahu
- undo is not working in text objects** (bug) #1479 opened 4 days ago by milahu
- laggy text input for large documents** (bug) (managed on taiga) #1478 opened 4 days ago by milahu
- OpenID connect with Azure AD breaks due to email not being present in response** (bug) #1460 opened 8 days ago by SneWs
- duplicate object should appear below** (bug) #1458 opened 8 days ago by milahu
- scroll to zoom on the scale factor widget** (enhancement) #1456 opened 8 days ago by milahu
- confusing names. "pages and artboards" should be "documents and pages"** (bug) #1455 opened 8 days ago by milahu
- Use guides to place manual overlay** (enhancement) #1444 opened 13 days ago by NicolasLeboeuf
- Resizing Canvas Skews Shapes** (bug) (managed on taiga) #1440 opened 16 days ago by nickian
- Asset search should independently search for each word in the query** (enhancement) (managed on taiga) #1418 opened on Dec 15, 2021 by 12people
- Organize typographic assets** (enhancement) (managed on taiga) #1417 opened on Dec 15, 2021 by MyNameIsTroll
- Rotation option for gradients** (enhancement) (managed on taiga) #1413 opened on Dec 14, 2021 by nicosammito
- Design tab parameters not updating automatically on artboard switch** (bug) #1412 opened on Dec 14, 2021 by nicosammito

Hosted Weblate

Dashboard Projects Languages Checks

Penpot / frontend

Languages Info Search Insights Files Tools Manage Share

Language	Translated	Unfinished	Unfinished words	Un
Spanish 	97%	19	95	
English 	✓			
Arabic 	59%	353	1,065	
Catalan 	96%	33	100	
Chinese (Simplified) 	77%	193	796	
Chinese (Traditional) 	32%	590	1,974	
Danish 	12%	759	2,404	
French 	79%	174	704	
German 	92%	67	305	
Greek 	64%	304	1,324	
Hebrew 	✓			
Indonesian 	6%	810	2,571	
Norwegian Bokmål 	19%	697	2,549	

contributing to penpot translations

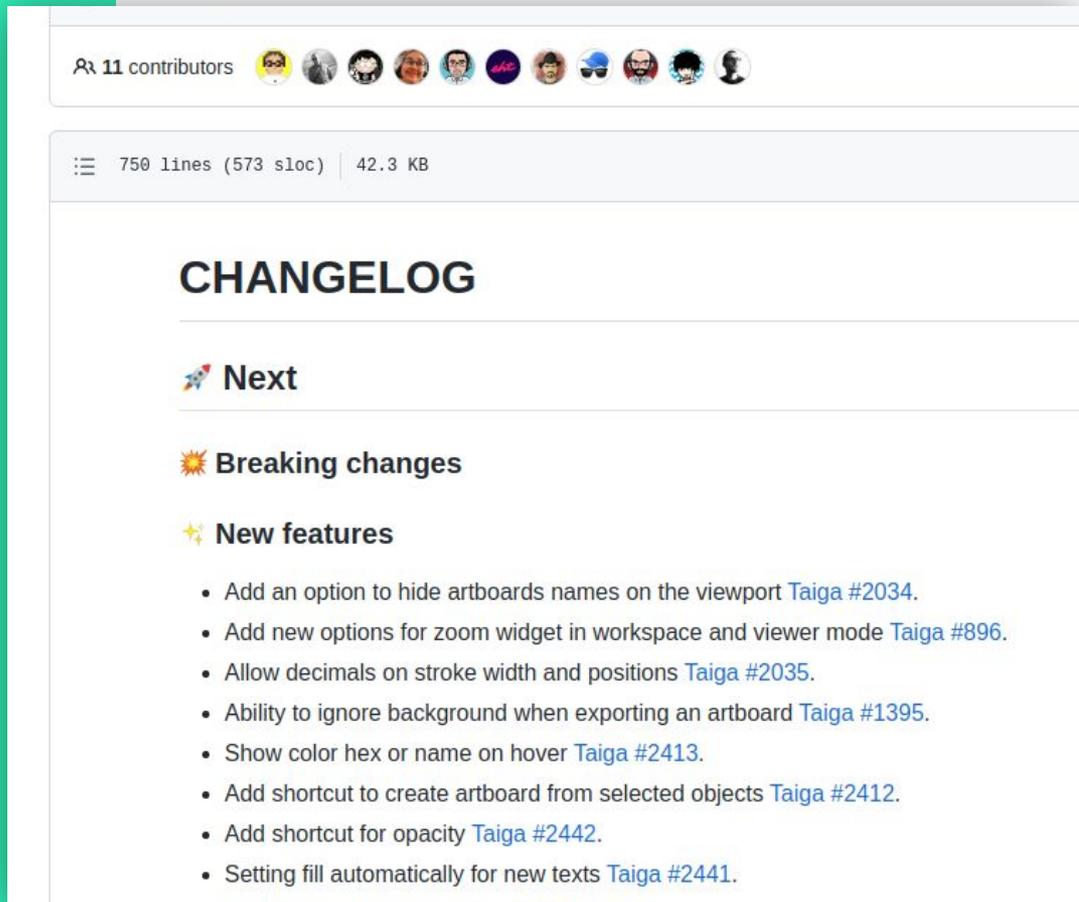
We use Weblate as translation platform

contributing to penpot core code contributions

The **Technical guide**

Suggest a **change or bug fix**

Implement or start working in a **new feature**



The screenshot shows a GitHub repository page for the 'penpot' project. At the top, it indicates '11 contributors' with a row of 11 profile icons. Below this, the file statistics are shown: '750 lines (573 sloc) | 42.3 KB'. The main content is the 'CHANGELOG' section, which is currently empty. The section is titled 'CHANGELOG' and has three sub-sections: 'Next', 'Breaking changes', and 'New features'. The 'New features' section contains a list of 7 items, each with a yellow star icon and a link to a specific issue.

11 contributors

750 lines (573 sloc) | 42.3 KB

CHANGELOG

🚀 Next

🔥 Breaking changes

🌟 New features

- Add an option to hide artboards names on the viewport [Taiga #2034](#).
- Add new options for zoom widget in workspace and viewer mode [Taiga #896](#).
- Allow decimals on stroke width and positions [Taiga #2035](#).
- Ability to ignore background when exporting an artboard [Taiga #1395](#).
- Show color hex or name on hover [Taiga #2413](#).
- Add shortcut to create artboard from selected objects [Taiga #2412](#).
- Add shortcut for opacity [Taiga #2442](#).
- Setting fill automatically for new texts [Taiga #2441](#).

Libraries & templates

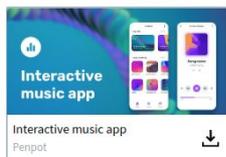
We hope that these files will be useful in your designs and prototypes.
To use them you just have to download and import them into your Penpot projects.

We build this community together ❤️

[How to contribute](#)

[More info about import & export files](#)

[How to use a Shared Library](#)

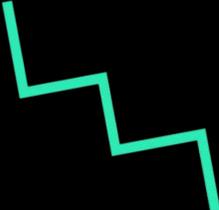


contributing to penpot
design
contributions

Libraries and templates

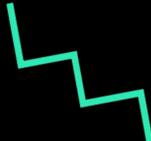


What do we do with that feedback





feedback for... what?



What do we do with that feedback

for what

Improving

Prioritizing

Correcting

Discovering

What do we do with that feedback

for what



discovery
(open feedback)

&

validation
(conducted test)

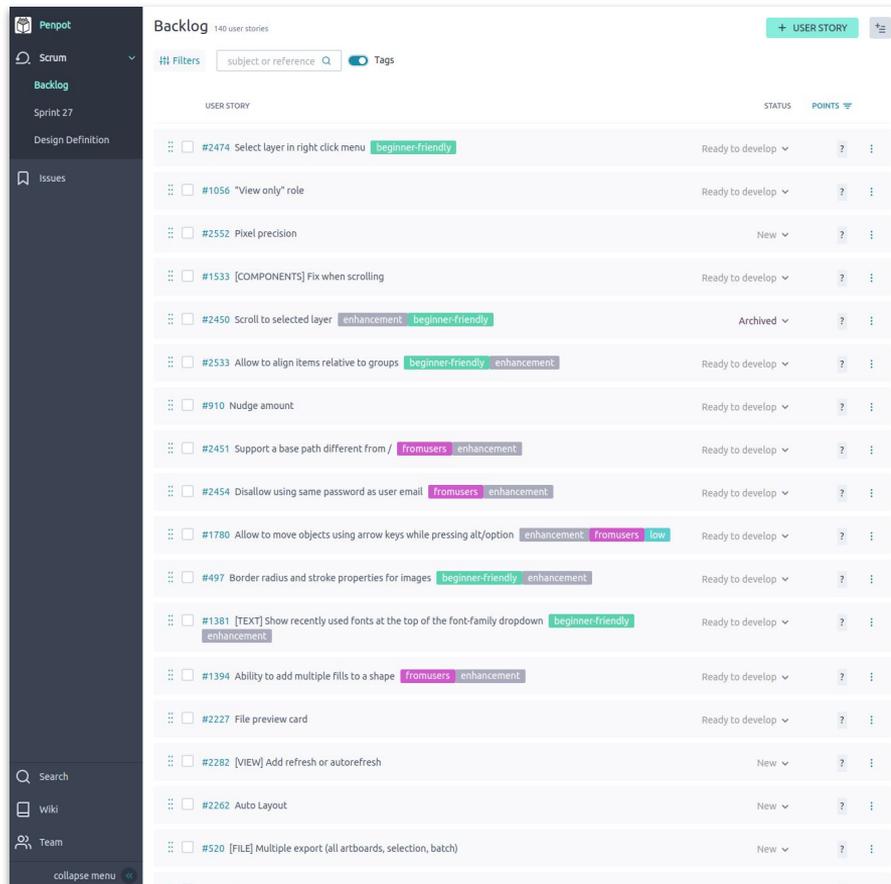


What do we do with that feedback

how we work



Prioritization, what a nice name you have



we hear you for real!

RTL support

The image shows a GitHub issue page for 'Add direction option (RTL support) #542' in the 'penpot / penpot' repository. The issue is closed and was opened by 'ahangarha' on Feb 3, 2021. A detailed comment from 'ahangarha' is visible, asking for a feature request related to a problem and providing a description, solution, and context. The context includes Persian text: 'یک دو سه four' and 'which should look like below text if the direction is set to RTL:'. The right sidebar shows the issue is closed and includes sections for 'POINTS', 'COMMS', 'ASSIGNED', and 'WATCHERS'. A project sidebar on the left lists 'Penpot', 'Scrum', 'Backlog', and 'Sprint 27'. The top navigation bar shows 'Code', 'Issues 167', 'Pull requests 6', 'Discussions', 'Actions', and 'Security'.

penpot / penpot Public

Pin Watch 124 Fork 349 Starred 6.7k

<> Code Issues 167 Pull requests 6 Discussions Actions Security

Add direction option (RTL support) #542

ahangarha opened this issue on Feb 3, 2021 · 7 comments

ahangarha commented on Feb 3, 2021

Is your feature request related to a problem? Please describe.
It would be great to add option to assign direction to elements. Text elements need direction setting for sure but also they can inherit direction from their parent element (let's say page!)

Describe the solution you'd like
Add option of selecting direction!

Describe alternatives you've considered
Actually there is no alternative.

Additional context
If you have no idea about RTL text, maybe you can use the following text:
یک دو سه four
which should look like below text if the direction is set to RTL:

Assignees
niwinz

Labels
enhancement managed on taiga

Projects
None yet

Milestone
No milestone

Linked pull requests
Successfully merging a pull request may close this issue.

#1106 RTL support (Direction option)

USER STORY

TASKBOARD

Created by andrés gonzález fernández 03 Feb 2021 13:36

CLOSED DONE

POINTS
Developer ?
total points ?

COMMS
total points ?

ASSIGNED
+ Add assigned Assign to me

WATCHERS
Alonso Torres
+ Add watchers Watch

Penpot

Scrum

Backlog

Sprint 27

Design Definition

Issues

Search

#292 Advanced Font management MVP (custom fonts)

USER STORY

TASKBOARD

Created by andrés gonzález fernández 22 Apr 2020 10:11

Add tag +

Our first implementation of font management is to display Google fonts in a simple combo selector.

To improve the functionality we should consider:

- Ability to search/filter the font list
- Ability to import fonts
- Read/import system fonts (read local fonts can be a pain because user can have corrupted fonts. I think that import is the way to go)
- Ability to use other font services like Adobe Fonts
- Ability to add fonts to projects (to share custom fonts between team members)
- Preferences to choose what to import (google fonts)
- Show the fonts formatted in the list
- Ability to navigate between fonts with arrow keys when selector is closed
- Ability to import icon fonts

Additional mentions on github:

CLOSED DONE

POINTS

Developer ?

COMMS ?

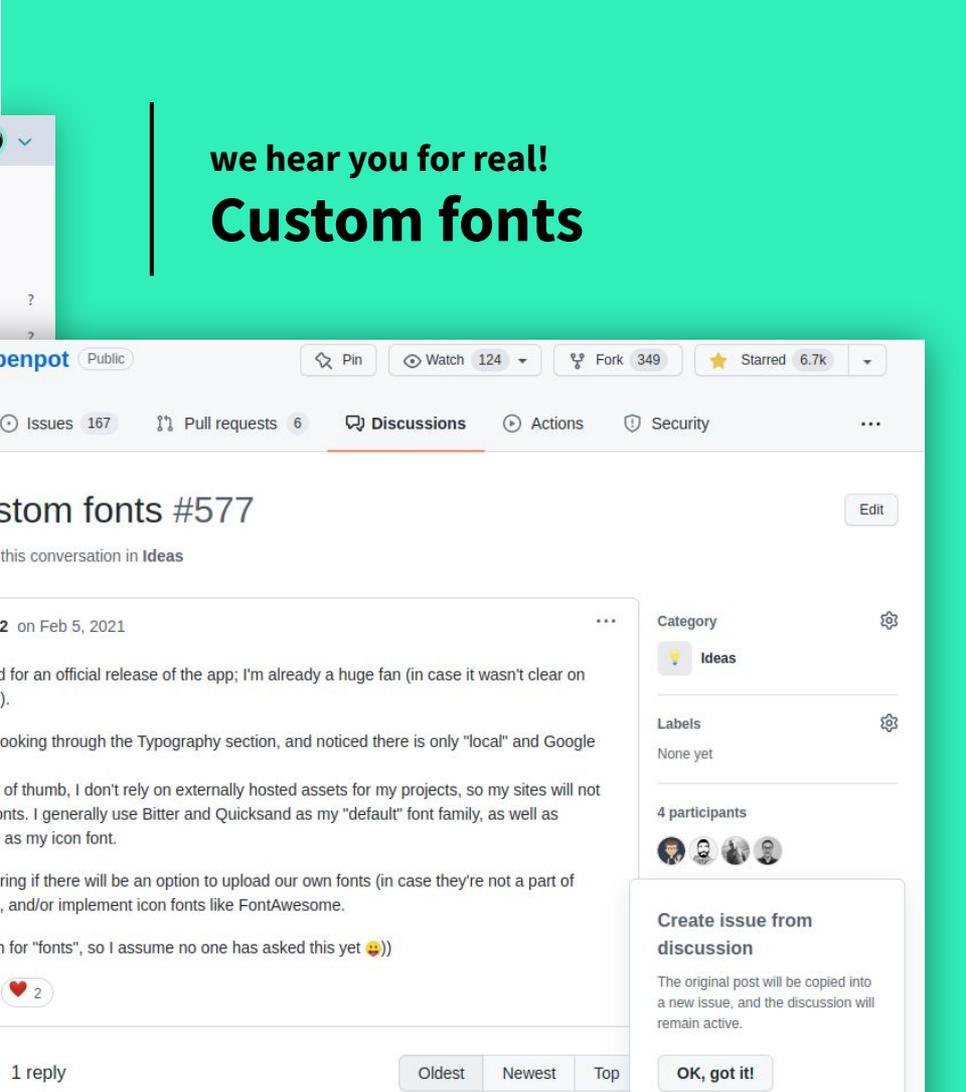
total points

ASSIGNED

+ Add assignee

WATCHERS

+ Add watcher



penpot / penpot Public

Pin Watch 124 Fork 349 Starred 6.7k

<> Code Issues 167 Pull requests 6 Discussions Actions Security

Add custom fonts #577

Quin452 started this conversation in Ideas

Quin452 on Feb 5, 2021

I am so excited for an official release of the app; I'm already a huge fan (in case it wasn't clear on here or Twitter).

I've just been looking through the Typography section, and noticed there is only "local" and Google fonts listed.

Now, as a rule of thumb, I don't rely on externally hosted assets for my projects, so my sites will not use Google Fonts. I generally use Bitter and Quicksand as my "default" font family, as well as FontAwesome as my icon font.

I'm just wondering if there will be an option to upload our own fonts (in case they're not a part of Google Fonts), and/or implement icon fonts like FontAwesome.

((I did a search for "fonts", so I assume no one has asked this yet 🤔))

2 2

Category: Ideas

Labels: None yet

4 participants

Create issue from discussion

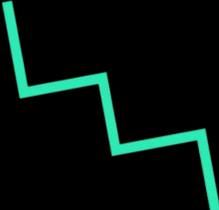
The original post will be copied into a new issue, and the discussion will remain active.

OK, got it!

2 comments · 1 reply

Oldest Newest Top

What we learn from these conversations



What we learn from these conversations



team knowledge



Scattered
knowledge

vs

Concentrated
knowledge



What we learn from these conversations

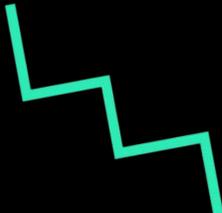
feedback processing

(user) data
driven

vs

(user) data
informed

**What feedback /
contributions we
miss and would
like to have**





Hello challenge! Design contributions!



what we would like to have design contributions

The screenshot shows a GitHub issue page for the repository 'Group project level menu items semantically #1203'. The issue is open and was created by Veethika on September 11, 2021. It has 3 comments and is marked as 'May be fixed by #1495'. The issue title is 'Group project level menu items semantically #1203'. The issue is categorized as a 'Problem' and has a label 'enhancement'. The issue description states: 'There's no logical or semantic segregation of the menu items under the top left kebab menu dropdown'. A screenshot of the menu dropdown is included, showing a list of items: 'Drafts / New File 14', 'Hide rules', 'Hide grids', 'Disable snap to grid', 'Hide layers', 'Hide color palette', 'Hide assets', 'Select all', 'Disable dynamic alignment', 'Enable scale text', 'Add as Shared Library', and 'Export file'. The right sidebar shows the 'Assignees' section with 'Veethika' listed, and the 'Labels' section with 'enhancement' selected. The 'Projects' section shows 'None yet', and the 'Milestone' section shows 'No milestone'. The 'Linked pull requests' section shows a message: 'Successfully merging a pull request may close this issue.' and a link to 'Divide file menu options in semantic...'. The 'Notifications' section shows a 'Subscribe' button and a message: 'You're not receiving notifications from this thread.'

<> Code Issues 167 Pull requests 6 Discussions Actions Security

Group project level menu items semantically #1203

Open Veethika opened this issue on Sep 11, 2021 · 3 comments · May be fixed by #1495

Veethika commented on Sep 11, 2021 • edited

Problem

There's no logical or semantic segregation of the menu items under the top left kebab menu dropdown

Drafts / New File 14

- Hide rules
- Hide grids
- Disable snap to grid
- Hide layers
- Hide color palette
- Hide assets
- Select all
- Disable dynamic alignment
- Enable scale text
- Add as Shared Library
- Export file

Assignees: Veethika

Labels: enhancement

Projects: None yet

Milestone: No milestone

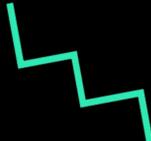
Linked pull requests: Successfully merging a pull request may close this issue. [Divide file menu options in semantic...](#)

Notifications: [Subscribe](#)

You're not receiving notifications from this thread.

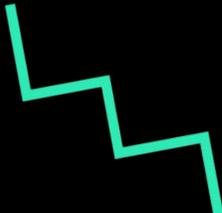


We build this community together <3





THANK YOU!





penpot

“Drink water and contribute to penpot <3”

@claragvinola